

Texas Department of Insurance
Health and WC Network Certification & QA
Monthly Report - March 2011 where COVERAGE_TYPE = 'Health'

IRO Requests Received	51
IRO Reviews Completed	42
Total Number Upheld	25 (60%)
Total Number Overturned	16 (38%)
Total Number Partially Overturned	1 (2%)

Date Period	IRO Requests Received*	IRO Reviews Completed	Total Number Upheld	Total Number Overturned	Total Number Partially Overturned
11/01/1997 - March 2011	5035	4771	2202 (46%)	2239 (47%)	330 (7%)
Calendar Year 2011	122	91	56 (62%)	30 (33%)	5 (5%)
Calendar Year 2010	310	289	186 (64%)	88 (30%)	15 (5%)
Calendar Year 2009	298	274	150 (55%)	110 (40%)	14 (5%)
Calendar Year 2008	231	208	118 (57%)	84 (40%)	6 (3%)
Calendar Year 2007	223	193	97 (50%)	85 (44%)	11 (6%)
Calendar Year 2006	217	173	86 (50%)	82 (47%)	5 (3%)
Calendar Year 2005	170	171	82 (48%)	78 (46%)	11 (6%)
Calendar Year 2004	294	293	134 (46%)	138 (47%)	21 (7%)
Calendar Year 2003	560	557	252 (45%)	246 (44%)	59 (11%)
Calendar Year 2002	834	826	323 (39%)	435 (53%)	68 (8%)
Calendar Year 2001	594	545	217 (40%)	278 (51%)	50 (9%)
Calendar Year 2000	405	407	140 (34%)	233 (57%)	34 (8%)
Calendar Year 1999	407	382	167 (44%)	188 (49%)	27 (7%)
Calendar Year 1998	370	362	194 (54%)	164 (45%)	4 (1%)

* Includes IRO cases received, assigned and later withdrawn